



# Managed IT Services

Committed to Your  
Satisfaction

Get Computer and IT-related Services at  
your doorstep in 60 to 90 minutes.

Ze|Sa



# ABOUT ZELSA



Founded in 2015, Zelsa has successfully gained recognition for our innovative solution and outstanding customer satisfaction.

Our customers come to us when they want a single, reliable, and valuable source for their networking. As a leading hardware solution provider Zelsa is devoted to producing state-of-the-art solutions that support users in achieving their goals.

Our comprehensive solution includes Server & Network Management, Cyber Security Services, Hardware Sales and Integration Services, CCTV Camera installation & Maintenance, Computerrentals etc.

We take pride and ownership in what we do through our commitment for excellence in quality and customer support.

## VISION

To be a top hardware and networking solution provider, recognized by our partners as a trusted source of reliable and dependable services



## MISSION

To be a top hardware and networking solution provider, recognized by our partners as a trusted source of reliable and dependable services

## VALUE SYSTEMS

**Passion:** We are passionate about our vision, our goals and our commitment to serve our employees and customers.

**Integrity:** We earn your trust through honest and ethical business practice.

**Partnership:** We commit to long-term mutual success with customers, employees and stakeholders.

**Leadership:** Our goal is always to be the leader in our targeted markets.

## AMC (ANNUAL MAINTENANCE CONTRACT)

Zelsa Infotech provides AMC services for almost all types of computers, printers, storage devices, and IT networking equipment for small to large enterprises.

Our dedicated experts take care of all day-to-day operational and technical support, fixing errors and breakdowns as soon as issues arise.

We also provide backup devices when needed, ensuring uninterrupted services while your system is being repaired.

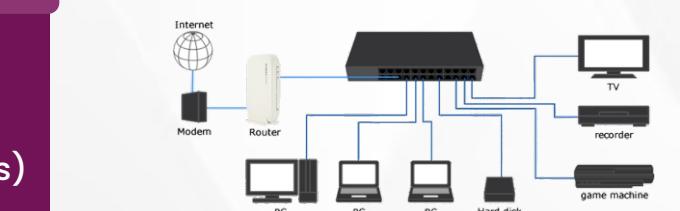
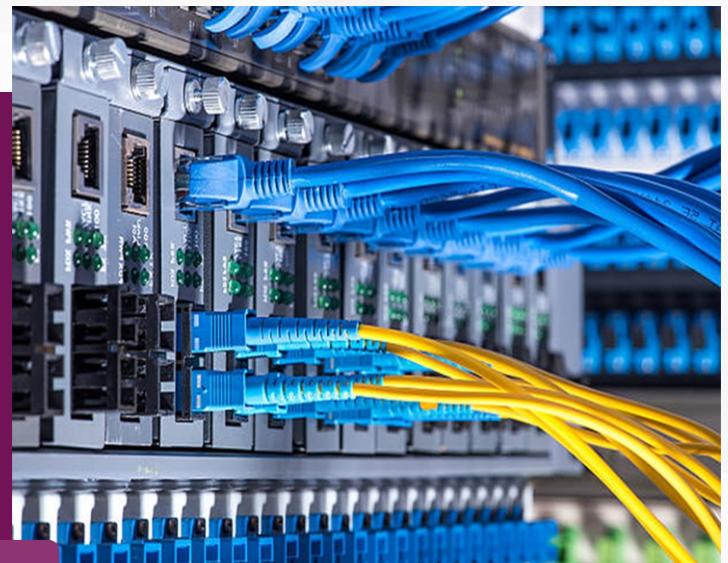
# WE PROVIDE

## Server & Network Management

Servers and networks are the skeletons of your IT. Having robust, reliable networks lead to more efficiency and uptime. To achieve that, what you need is a competent server and network management, and that's what our Server & Network Management service has to offer.

At Zelsa Infotech, our staff will professionally manage all aspects of network management for you, so that you can focus on taking your business to the next level

- ▶ Router/Switch Installation, Administration & Management
- ▶ Site Evaluation and Design
- ▶ System troubleshooting, Network management (LAN/WAN)
- ▶ Cisco Router IOS update, Performance tuning
- ▶ Emergency support (24/7)
- ▶ LAN/WAN, T1/T3/WAN installation
- ▶ LAN design and deployment
- ▶ LAN/WAN diagnostics and debugging
- ▶ Internet Service (setup and failover solutions)
- ▶ Voice over IP (Voip) Solutions



## Hardware Sales & Integration Services

Keeping in line with our Philosophy of Quality, Reliability and Trust, we provides hardware from the industry's top brands, including Canon, Compaq, Creative, D-Link, Epson, HP, Hewlett Packard, IBM, Intel, Kingston, Kodak, LG, Logitech, Seagate, Sony, Toshiba, Western Digital, Wipro, Dell, Cisco, and more..

**Canon**

**SONY**

**DELL**

**logitech**

**hp**

**LG**

**TOSHIBA**

**SEAGATE**

## Staging & Development

Our unique store hardware deployments are managed end-to-end by a designated installation support services team.



## Cyber Security Services

When it comes to cybersecurity, criminal tactics are constantly evolving. The Security landscape has changed dramatically over the past year, and no company – despite its innovation, location or size – is immune

Trojans, Malware, Worms, Backdoors, Ransomware, File-less Memory-only Malware, Credentials Scraping and the Dark Web are some of the hacking buzzwords /types you may have heard of. They all have one thing in common: The goal of a hacker's JOB is to steal your information, and they treat it as such.

Just as cyber threats are constantly evolving, your concerns may grow and your company may have risks that change over time. Our services are available so that you are always up-to-date with the most cutting edge virus detection and protection solutions.

## Maintenance and Support

- Printer, Fax, & Copier Configuration
- Virtualization (Hyper V & VM Ware)
- Server Support
- Server Installation
- PC Installation
- Switch and Router Setup



- Endpoint encryption
- Multifactor authentication
- Security policies and user management
- Dark Web scanning
- Phishing test and education
- Zero Trust Application
- Whitelisting
- Cloud Application backups

# CCTV Camera installation & Maintenance

We provide a broad spectrum of CCTV camera system surveillance installation and support services. Starting with a site analysis and an assessment of your surveillance needs, we make direct recommendations by assessing your current security systems. We offer best in class cctv installation & repair services. Our team is committed to provide best possible solutions to your security needs and problem.



Indoor and outdoor camera variants (including pan/tilt and zoom options)

Day or night video capabilities

IP and wireless connectivity options

Color, day/night, and infrared configurations

Video tracking and real-time analytics

Remote computer access through both LAN and off-site systems

Security systems that are secured by smart card technology

Integrated IP monitoring and access control security solutions

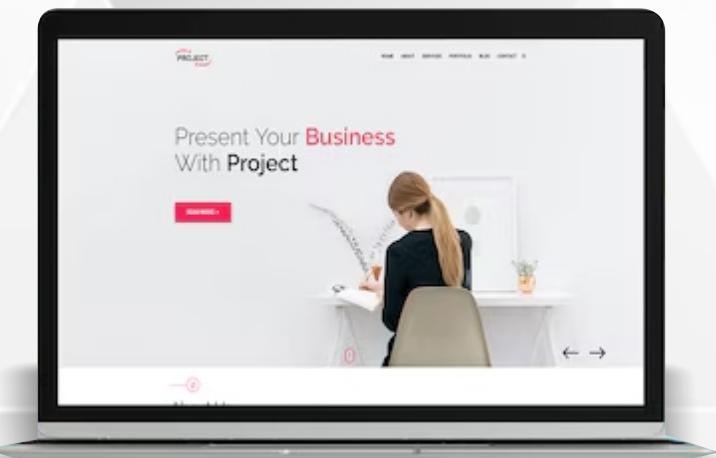
Multi-camera remote control systems

IP-camera installation

## IT Rental Solutions

Use your capital for growth, not for buying rapidly depreciating tech products. Switch from Buying to Leasing

We provide you with a large selection of laptops & desktops from trusted brands like Apple, Dell, HP, and many more. Our machines are great for productivity, design, development, video editing and all organisational tasks. Devices can be customised to meet your needs. Our computer rentals are a quick, efficient & hassle-free solution for SMBs & Large Business.



# Pc, Laptop, Server, Workstation, Projector & Printer Rentals

- ▶ Customized rental solution to suit every application
- ▶ Free technical advice on selection of configuration to ensure value for money
- ▶ 24X 7 on-site support
- ▶ Unique feedback oriented call management to ensure customer satisfaction
- ▶ Virus free setup
- ▶ Trouble free hardware
- ▶ Adequate buyer stock to reduce down time
- ▶ Technically competent staff
- ▶ Turnaround time 2-3 hours
- ▶ Data confidentiality assured
- ▶ Secure data destruction from rental assets on termination of rental contract
- ▶ Value added services like on-site support staff at subsidized rates



## OUR PARTNERS





# Few of our Esteemed Clients

We have successfully worked with some of the leading names across various sectors and we believe our core values of constant innovation and commitment to excellence have been key in our journey so far. We have acquired more than 650 clients . Few of our esteemed clients are listed below

- ▶ Asian trading corporation
- ▶ Asian trading LLP
- ▶ Sai sudhir India.pvt.ltd
- ▶ Beechi vidya Kendra
- ▶ Dhatri infra
- ▶ Guard India secure services Pvt Ltd
- ▶ Ramkrishy infrastructure Pvt. Ltd
- ▶ pristine organics Pvt.Ltd
- ▶ Marudhar marketing
- ▶ Seca Consultants
- ▶ Surya security
- ▶ Ganna & co
- ▶ Sree guru Raghavendra enterprises
- ▶ Tannedo seeds
- ▶ Krishi infratech
- ▶ vedicventureslernings Pvt Ltd
- ▶ Sumanabio enterprises
- ▶ Takang global machine tools india pvt.ltd
- ▶ Surfer cyber links
- ▶ Midwest bilder
- ▶ Takang global machine tools india Pvt.ltd
- ▶ konark interior
- ▶ Darshika Consultants
- ▶ Sree Ram bilders
- ▶ Hattke Hotel
- ▶ Manjunantha Mart
- ▶ Siri Enterprise
- ▶ Nilgiris
- ▶ C solve Consultants Pvt.ltd
- ▶ Squadindia secure services Pvt.ltd
- ▶ Steel infra solutions Pvt.ltd
- ▶ Cpas technology Pvt.ltd
- ▶ Pionexxco Courier and Cargo



# zelsa

## Zelsa Infotech Pvt. LTD

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